



South Central
WORKFORCE
Investment Board

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MO Relay 711

Board Meeting
1:00pm, July 25, 2023
Twin Pines Conversation Center; Winona

Agenda:

- I. Call to Order..... Becky Brook, SCWIB Chair
- II. Roll Call..... Jody James
- III. Approval of Minutes..... *Action Needed*
- IV. WIOA Adult, DW, and Youth Program Presentations..... Samantha Terry, EDSI
- V. WIOA Performance Report..... Scott Davis
 - Quarterly Performance Review
 - PY22 Sub-State Monitoring Report
 - Job Center Surveys
 - Selective Service, ITA, and Confidentiality Policies..... *Action Needed*
- VI. Finance Report..... Donna Smith
 - Summary of WIOA Grants PY22
 - Approval of PY23/FY24 Budget..... *Action Needed*
- VII. Director Report Jody James
 - Executive Directors Report
 - New EO Position..... *Action Needed*
- VIII. Committee Updates
 - I. One Stop Committee..... Becky Brooks
 - II. Youth Committee..... Joan Wright
 - III. Executive Committee..... Becky Brooks
- IX. Announcements
- X. Adjournment..... *Action Needed*

Next Meeting Date – Tuesday, October 24, 2023 at The Landing in Van Buren

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Board Meeting Minutes
1:00 pm Tuesday, April 25, 2023
Virtual by WebEx

Board members present: Becky Brooks, Chair; Steve Halter, Secretary; Jody James, Treasurer; Joan Wright; Diana Ball; Dennis Lancaster; Aaron Wheeler; Robin Thomas; JoAnn Hughey; and Lisa Aden.

CLEO members present: Honorable Jesse Roy, Ripley County, Chair and Honorable Ralph Riggs, Howell County.

SCWIB staff in attendance: Donna Smith Fiscal and Scott Davis Compliance Officer

Call to Order: Becky Brooks called the meeting to order.

Roll Call: Becky Brooks completed roll call and it was established that there was a quorum.

Finance Report: Donna Smith presented the SCWIB Quarterly Budget Report. She stated that the WIOA PY22/FY23 funds have not been touched this year and would not be, since FY22 funding needed to be spent before these funds expire at the end of the program year and go back to the State. She requested approval to move FY22 Dislocated Worker funds to the Adult Funds budget up to \$100,000.00 as needed throughout the remainder of this program year ending June 30, 2023. She reminded the Board that FY22 Youth funds of \$175,000 would not be spent by the end of the year and we would lose the remaining balance of those funds on June 30, 2023. She reported that \$24,500 in COVID Grant funding that is not used will be given back to the State as the program ends June 30, 2023. Aaron Wheeler made the motion to accept the budget report with the funds transfer. Lisa Aden seconded the motion. Diana Ball abstained. The board approved the motion.

WIOA Performance Report: Scott Davis presented the Quarterly Performance Review going over enrollment numbers for Adult, Dislocated Worker, and Youth Programs noting that Dislocated Worker and Youth enrollments were low for this point in the program year. These results were duplicated in services numbers as well as training service numbers were low, for this point in the program year. He reviewed Job Center Survey Results noted 10 positive results with all surveys indicating they received services they needed.

Local Policy: Scott requested changes to Local Policy 05-2015 Local Targeted Industries Sectors which currently limits which occupational codes can be utilized for funded training services to those sectors identified as high growth and in demand for our region. These changes will open more in demand occupational codes to provide more training programs for Individual Training Accounts for classroom training, and it will no longer apply to Apprenticeships, On-the-Job Training and/or Work Experience Programs. Robin Thomas made the motion to apply these changes to current policy. Joan Wright seconded, and the motion passed.

WIOA Programs Presentation: Larry Melf and Tamarra Lynn-Richmond, EDSI, gave the sub-recipient report. Tamarra reported current performance levels and indicated her goal of 3 enrollments per week into training services for her staff. She explained the difficulties in obtaining MSGs from the school for exited participants. Larry reported on the improvements made as the year has progressed in enrollments and expenditures. He noted that recent policy changes would result in more training enrollments and is looking to spend FY22 funding before the end of the program year.

Chair Remarks: Becky updated the Board on ITA limit increased to \$10,000.00 for the remainder of the program year. She stated that Scott Davis is currently hired in a Temporary position until a new Director is hired. She explained that the CLEOs okayed support for the State to complete a financial feasibility study to combine Southeast and South Central Regions.

Consent Agenda items: Sent out to the board members prior to the board meeting for review. Those items included the following:

- January 25, 2023, Board Meeting Minutes: Previous Minutes approved with addition to list Robin Thomas as in attendance.

Inclusion Committee Report: Robin Thomas reported Committee was looking at how to include the job center in an event to get EDSI name out there, and recruit target customers. And possibly join another group and combine events. She stated that she would like to see what the vision of new Director for inclusion event in the future.

Youth Committee Report: Joan Wright reported the Committee was brainstorming ideas to engage youth to enroll for services. Tamarra spoke on problems with in-school youth enrollments sharing information on the MOJOBS website being a barrier to enrollments. Joan announced the starting of a new Adult Education site in Doniphan.

One-Stop Committee: Becky reported that Poplar Bluff Job Center certification that was submitted in October 2022 had not been received by the State. She resubmitted both West Plains and Poplar Bluff Certifications but has not heard anything as of today's meeting.

Executive Committee: Becky reported changes to the ITA limit and told the Board that Sub-State Monitoring Report would be completed and reported at next meeting.

New Director: Becky reported that Jody James was offered and accepted the position as Director with CLEO and Executive Committee approval. No start date to announce as of today but she will begin working after her final day with current employer. She will make the decision on Scott in the Compliance position.

July Meeting: Becky announced that the next Board meeting will be in person in July more details to come later.

Consent agenda: Diane stated that the consent agenda ties her hands and would like to see a change. Becky said she would relay that new Director.

Board Officers: Becky reminded Board that a Vice President and Treasurer are needed for Board at this time. Becky asked for volunteers and to keep it in mind if anyone has interest.

Diane Ball made a motion to adjourn the meeting; Lisa Aden seconded the motion; Board approved.

Next meeting will be Tuesday, July 25, 2023.

South Central Workforce Investment Board
 Quarterly Performance Review
 PY 22 QRT 4 April through June 2023
 Reported by: Scott Davis Quality Assurance/EEO Compliance Officer

Active Cases Report PY22 Q4: April 1, 2023 – June 30, 2023

Adult

| Office/Location | Active Cases | Closed Cases | Exit Cases |
|-------------------------|--------------|--------------|------------|
| POPLAR BLUFF JOB CENTER | <u>63</u> | 0 | <u>3</u> |
| WEST PLAINS JOB CENTER | <u>10</u> | 1 | 0 |
| | | | |
| Total: | <u>73</u> | <u>1</u> | <u>3</u> |
| Total Rows: 2 | | | |

Dislocated Worker

| Office/Location | Active Cases | Closed Cases | Exit Cases |
|-------------------------|--------------|--------------|------------|
| POPLAR BLUFF JOB CENTER | <u>3</u> | 0 | 0 |
| WEST PLAINS JOB CENTER | <u>8</u> | 1 | 0 |
| | | | |
| Total: | <u>11</u> | <u>1</u> | <u>0</u> |
| Total Rows: 2 | | | |

Youth

| Office/Location | Active Cases | Closed Cases | Exit Cases |
|-------------------------|--------------|--------------|------------|
| POPLAR BLUFF JOB CENTER | <u>10</u> | 0 | <u>1</u> |
| WEST PLAINS JOB CENTER | <u>1</u> | 0 | 0 |
| | | | |
| Total: | <u>11</u> | <u>0</u> | <u>1</u> |
| Total Rows: 2 | | | |

Benchmarks for Services:

20% increase of staff provided services compared to PY 21 for all programs.

Adult/Dislocated Worker: PY21 193 PY22 226

Not Meeting Goal

Youth: PY21 70 PY22 58

Not Meeting Goal

Employer Driven Training

Adult/DW: 25% of all training will be employer driven.

- Not meeting goal

Youth: 10% of all training will be employer driven.

- Meeting Goal at 33.3%

Financial Literacy

Adult/DW: 50% of all new WIOA participants will receive Financial Literacy

- Not Meeting Goal

Youth: 80% of all new WIOA participants will receive Financial Literacy

- Not Meeting Goal

Work Ready for Youth

30% of all youth will receive work-ready skills training.

- Not Meeting Goal

Training Related Employment

The goal of the Job Centers and their partners is for all customers to become employed after receiving services.

The goal of WIOA is that 50% of all completed training will result in Training Related Employment.

The information below is for those that are in the second quarter after they exited the WIOA program. The region is exceeding the expected goal.

| | Adult | Dislocated Worker | Youth |
|--|--------------|--------------------------|--------------|
| Percent of Employed After Exit: | 100% | 100% | 100% |

PY 2022 WIOA Training Services by office: July 1, 2022 – June 30, 2023

| Office (Funding Source) | Classroom Training | On-the-Job Training | Work Experience |
|--------------------------------|---------------------------|----------------------------|------------------------|
| Poplar Bluff (ADULT) | 14 | 0 | 0 |
| West Plains (ADULT) | 4 | 0 | 0 |
| | | | |
| Poplar Bluff (DW) | 2 | 0 | 0 |
| West Plains (DW) | 2 | 0 | 0 |
| | | | |
| Poplar Bluff (YOUTH) | 2 | 0 | 1 |
| West Plains (YOUTH) | 0 | 0 | 0 |
| Total | 24 | 0 | 1 |



South Central
WORKFORCE
Investment Board

South Central Region
Local Sub-State Monitoring Report
Program Year 2022

This report was compiled by:
Scott Davis

Quality Assurance/EEO Compliance Officer
Monitoring dates include July 2022-June 2023

Issued Date: July 11, 2023

Reported to South Central Workforce Investment Board
July 25, 2022

Local Sub-State Monitoring

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Executive Summary

The sub-state monitoring is conducted on an annual basis to ensure WIOA program compliance. Several categories are included in this review, sub-recipient risk assessment, one-stop operator, programmatic files, data element validation, financial expenditures, equal opportunity, special grants, and the board's operation. Donna Smith, the SCWIB Financial Officer and Scott Davis, the Quality Assurance/EEO Compliance Officer, have performed the monitoring reports for program year 22 (PY22) and fiscal year 23 (FY23). This report will be shared with the SCWIB during the quarterly meeting in July 2023. An account of the individual components required for this assessment can be found in the content below.

Risk Assessment

In Program Year 2022 the South-Central Region had one sub-recipient that served all 12 counties. Educational Data Solutions Inc. Utilizing the risk assessment tool provided by the Missouri Division of Workforce Development, the assessment was completed on June 20, 2023, by Donna Smith in conjunction with Jody James, Executive Director. The overall risk assessment final totals were 2.07 which is a medium risk on a scale of 0-5. However, management has decided EDSI should remain in a High-Risk Category due to many factors mentioned in the risk assessment. With a rating of 2.07, it is determined EDSI meets the risk threshold minimums to perform subcontracting duties for the South Central Region.

Their risk outcome was determined by the following categories: History of Performance, Reports and Findings, Federal Awarding Agency Monitoring, Staffing/Written Procedures/Legal Assessments, management Systems/Financial Stability/Programmatic Monitoring, and Equal Opportunity. In the areas of History of Performance: Financial History and Prior Experience. Factors included were due to continued issues in compliance corrections and WIOA expenditures not meeting expectations. Staffing/Written Procedures/Legal Assessment. factors included were due to the issue with high staff turnover locally and the fact that they did not have specific policies and procedures written up for the South-Central Region. For Programmatic Monitoring EDSI continues to have frequent change request for the same reasons throughout the program year.

Specific issues were identified with past Risk Assessment and EDSI was asked to respond with a Corrective Action Plan in December 2022. They had to answer questions about expenditures, WIOA enrollments, reporting, and One-Stop-Operator goals and training. Overall, they presented a plan to increase enrollments and expenditures by streamlining the process for intake and performing outreach activities whenever possible. EDSI planned an increase in staff training that would focus on different lessons to enhance staff productivity. Their plan was updated on June 9th 2023 to show Youth enrollments had attained 43% of goal to enroll 30 youth. With WIOA Expenditure plan falling short in all categories of stated goals in corrective action plan to include Adult, Dislocated Worker and Youth programs not meeting enrollment or expenditure requirements.

One-Stop Operator

Educational Data Solutions Inc. is the One-Stop Operator for PY22. This organization is a for-profit agency that operates several workforce programs, including WIOA, across multiple states. In the beginning, they brought on board a seasoned staff as operations manager with brand new staff hired locally. They worked to establish community connections and attend outreach opportunities when possible. The high turnover of the past year has created issues with consistency in the Job Centers. During the second quarter of PY22, they hired and placed staff that were familiar with WIOA and were able to make some progress with program enrollments and funding expenditures.

The One-Stop Operator tool, previously provided by the Office of Workforce Development was discontinued and the SCWIB Quality Assurance/Equal Opportunity Compliance Officer, developed a new assessment that focused on the contractual agreements, facilities, Job Center services performed by staff, and outreach activities of the sub-recipient.

A letter was sent out to each EDSI to inform them of the results of the monitoring which occurred in July 2023. The results were as follows:

Fiscal Monitoring Summary

The following is a summary of the Fiscal Monitoring for Educational Data Systems Inc. (EDSI) the subcontractor for the Workforce Innovation and Opportunity Act (WIOA) in the South Central Region. This report is a broad summary of activity taking place in Program Year 22/Fiscal Year 23 (July 1, 2022 – June 30, 2023). The review is a result of requirements set forth by the policies of the Office of Workforce Development (OWD) (Issuance 11-2021).

The Fiscal Monitoring is an accumulation of monthly and quarterly reviews. No onsite monitoring was conducted, as EDSI headquarters are in Dearborn, MI.

For the Financial Monitoring Review, the following areas were reviewed.

1. Audit Resolution/Management Decision – After review, no significant problems were identified by the SCWIB Monitor.
2. Financial Reports – EDSI does not complete a Financial Report for just the South Central Region in their computer system. Spreadsheets are kept for budget tracking and compliance.
3. Internal Controls – The review found the internal controls to be adequate in carrying out the WIOA Program.
4. Source Documentation – Monthly submission of the expenses were reviewed to ensure adequate documentation had been provided to support all funding requested by EDSI had met subcontractor requirements.

5. Cost Allocation/Indirect Costs – SCWIB Financial Officer has reviewed EDSI cost allocation plan and finds it acceptable to the WIOA programs.

6. Cash Management – A monthly review of actual invoices for both participant and operational costs verified expenditures to be allowable, accurate and necessary.

7. Procurement – EDSI did not have any procurements for the South Central Region activities only.

EDSI received a Quarterly monitoring report for both Compliance and Financial together in one report. There were no open disallowed costs during the time frame monitored of July 1, 2022, to June 20, 2023.

EDSI Current percentages in each WIOA Program

Adult Total Budget including DW Transfer \$325,000.00

Total Expended as of May 31, 2023 \$244,656.28

Operational \$157,923.29 = 65%

Program \$ 84,732.98 = 35%

Dislocated Worker Total Budget after Transfer \$195,000.00

Total Expended as of May 31, 2023 \$ 80,056.78

Operational \$ 69,656.17 = 87%

Program \$ 10,400.61 = 13%

Youth Total Budget \$261,360.00

Total Expended as of May 31, 2023 \$106,046.10

Operational \$ 88,639.75 = 84%

Program \$ 17,406.35 = 16%

Work Experience Program total for PY21 = 12.09% and should have been at least 20%.

A detailed monitoring tool and corresponding documentation is available for review upon request.

Performance Summary

Performance measures are negotiated with DHEWD for each PY program year. The progress of the goals is sent weekly to the South Central Workforce Investment Board. Information gathered from program year 22 will be used to set upcoming goals. The WIOA Basic Adult program contributed to the overall count of enrollments.

The charts below show the dashboard information from the week ending June 23, 2023. The information featured is for the Adult and Dislocated Worker categories and were set by the state showing the minimum expectation. These outcomes can affect access to specific incentives for the region. The Tier 1 Goal set for the South Central Region was 161 and the region fell short of that goal by 30 enrollments which is 81.4% of the PY22 Goal. The Tier 3 WIOA Progress goal was set for 193 with an actual enrollment total of 131. This is also lower than the baseline at 67.9%.

| TIER 1 WORKFORCE INNOVATION & OPPORTUNITY ACT PROGRESS | | | | | | TIER 3 WORKFORCE INNOVATION & OPPORTUNITY ACT PROGRESS | | | | | | | |
|---|----------------|-----------------------|----------------------------|----------------------------|----------------------|---|--------------------|----------------|-----------------------|----------------------------|-------|----------------------|-------------------------|
| REGION | PY 22 | | PY 22 | | Actual # Enrolled | Actual % of Baseline | REGION | PY 22 | | PY 22 | | Actual # Enrolled | Actual % of Baseline |
| | PY '22 Goal | Weekly YTD Goal | Weekly YTD % of Goal | Weekly YTD % of Goal | | | | PY '22 Goal | Weekly YTD Goal | Weekly YTD % of Goal | | | |
| Ozark | 180 | 174 | 96.9% | 96.9% | 1,071 | 595.0% | Ozark | 216 | 209 | 96.9% | 96.9% | 1,071 | 495.8% |
| West Central | 128 | 124 | 96.9% | 96.9% | 245 | 191.4% | West Central | 153 | 148 | 96.9% | 96.9% | 245 | 160.1% |
| Northeast | 80 | 78 | 96.9% | 96.9% | 151 | 188.8% | Northeast | 96 | 93 | 96.9% | 96.9% | 151 | 157.3% |
| St. Charles County | 54 | 52 | 96.9% | 96.9% | 80 | 148.1% | St. Charles County | 65 | 63 | 96.9% | 96.9% | 80 | 123.1% |
| St. Louis County | 168 | 163 | 96.9% | 96.9% | 219 | 130.4% | St. Louis County | 202 | 196 | 96.9% | 96.9% | 219 | 108.4% |
| Southwest | 129 | 125 | 96.9% | 96.9% | 160 | 124.0% | Southwest | 154 | 149 | 96.9% | 96.9% | 160 | 103.9% |
| St. Louis City | 109 | 106 | 96.9% | 96.9% | 130 | 119.3% | Northwest | 183 | 177 | 96.9% | 96.9% | 182 | 99.5% |
| Northwest | 153 | 148 | 96.9% | 96.9% | 182 | 119.0% | St. Louis City | 131 | 127 | 96.9% | 96.9% | 130 | 99.2% |
| Jefferson/Franklin | 134 | 130 | 96.9% | 96.9% | 142 | 106.0% | Jefferson/Franklin | 161 | 156 | 96.9% | 96.9% | 142 | 88.2% |
| South Central | 161 | 156 | 96.9% | 96.9% | 131 | 81.4% | South Central | 193 | 187 | 96.9% | 96.9% | 131 | 67.9% |
| Southeast | 234 | 227 | 96.9% | 96.9% | 118 | 50.4% | Southeast | 281 | 272 | 96.9% | 96.9% | 118 | 42.0% |
| Central | 294 | 285 | 96.9% | 96.9% | 140 | 47.6% | Central | 352 | 341 | 96.9% | 96.9% | 140 | 39.8% |
| KC & Vicinity | 509 | 493 | 96.9% | 96.9% | 225 | 44.2% | KC & Vicinity | 611 | 592 | 96.9% | 96.9% | 225 | 36.8% |
| East Jackson | 207 | 201 | 96.9% | 96.9% | 75 | 36.2% | East Jackson | 248 | 240 | 96.9% | 96.9% | 75 | 30.2% |

The table below shows enrollments and training. There were 25 participants enrolled in training related activities for the Adult and Dislocated Worker programs as of the dashboard report on June 23, 2023. Those activities include occupational skills training.

| SOUTH CENTRAL | PY22 YTD |
|---|----------|
| WIOA Enrollment - AD & DW (Region only) | 131 |
| WIOA Training - AD & DW (Region only) | 25 |

The table below shows enrollment and training up through the week of June 23, 2023. There were 3 participants enrolled in training related activities which included occupational skills training and work experience.

| SOUTH CENTRAL | PY22 YTD |
|---------------------------------------|----------|
| WIOA Enrollment - Youth (Region only) | 14 |
| WIOA Training - Youth (Region only) | 3 |

Performance indicators for WIOA programs as of June 28, 2023.

Adult

| Indicator | Actual | LWDB Plan | % Achieved | num | den |
|-----------------|------------|------------|------------|-----|-----|
| Employment Q2 | 78.86% | 72.00% | 109.53% | 97 | 123 |
| Employment Q4 | 74.44% | 71.00% | 104.85% | 67 | 90 |
| Credential | 71.15% | 77.00% | 92.41% | 37 | 52 |
| Skill Gains | 55.56% | 60.00% | 92.59% | 15 | 27 |
| Median Earnings | \$7,000.00 | \$5,800.00 | 120.69% | 97 | 0 |

Dislocated Worker

| Indicator | Actual | LWDB Plan | % Achieved | num | den |
|-----------------|------------|------------|------------|-----|-----|
| Employment Q2 | 91.07% | 73.00% | 124.76% | 51 | 56 |
| Employment Q4 | 75.36% | 72.50% | 103.95% | 52 | 69 |
| Credential | 66.04% | 77.00% | 85.76% | 35 | 53 |
| Skill Gains | 56.67% | 60.00% | 94.44% | 17 | 30 |
| Median Earnings | \$8,844.00 | \$6,300.00 | 140.38% | 51 | 0 |

Youth

| Indicator | Actual | LWDB Plan | % Achieved | num | den |
|-----------------|------------|------------|------------|-----|-----|
| Employment Q2 | 76.47% | 76.00% | 100.62% | 26 | 34 |
| Employment Q4 | 81.48% | 67.00% | 121.61% | 22 | 27 |
| Credential | 68.00% | 60.00% | 113.33% | 17 | 25 |
| Skill Gains | 42.86% | 50.00% | 85.71% | 6 | 14 |
| Median Earnings | \$6,163.92 | \$3,800.00 | 162.21% | 26 | 0 |

The South Central Workforce Investment Board also carried the NDWG COVID Grant. Individuals were co-enrolled with WIOA Adult and/or Dislocated Worker. The COVID Humanitarian program was created to establish temporary disaster-relief employment and to provide career and training services to those affected by the COVID-19 crisis directly or indirectly. A total of 37 participants were served since the program began in 2020. This grant ended June 30, 2023.

Programmatic Monitoring Results

The State recently completed their Programmatic Monitoring Report for PY2022 on the South Central Region. Concerns were noted for case management as the turnover rate for case managers is high and it has been difficult for the Region to maintain consistent case management practices, however, it was noted caseloads are reassigned in a timely manner to ensure case management continues with current participants. Concerns with training justifications were noted throughout the year with no improvement as the year progressed. This was also true of referrals to WIOA as concerns were noted throughout the entire year. Employment Plan findings were also noted throughout the year as well. All our WIOA expenditures issues from PY 21 have continued into PY 22. Not meeting Youth expenditure requirements, overall expenditures or obligations for the past two years. No enrollments for On-the Job Training or Entrepreneurial Services for the entire program year are listed in the PMR for PY 22.

EDSI's Corrective Action Plan was updated and submitted with follow-up questions to State monitors for review. Based on programmatic monitoring and the most recent corrective action plan update from EDSI the subrecipient is not making sufficient progress on the existing corrective action plan. The SCWIB is actively working with EDSI to develop a Corrective Action Plan for the new year. EDSI staff training has already begun with SCWIB providing training on WIOA eligibility and enrollments to include Employment Planning and Case notes. The training will include the One-Stop-Operator and all new hires as the subrecipient continues to fill vacancies.

Initial monitoring will be completed on all records as we move into the new year to include WIOA application process the eligibility documents, case notes, activities, assessments, and Employment Plans. Findings will be submitted to the One-Stop-Operator for correction. Training records will continue to be monitored for compliance in updating employment plans, case notes, and program activities as participants progress throughout their enrollment period. Exited records will be checked for follow-up updates, case notes, and listed outcomes.

Local Compliance monitoring for PY 22 Q 4 shows many of the same concerns listed throughout the State's PMR for PY 22. Although enrollments did uptick throughout this program year training-related expenditures did not meet expectations.

Data Element Validation Monitoring Results

DHEWD requires that regions complete a Data Element Validation Review (DEV). This review verifies performance data elements reported by regions, to determine validity, accuracy, and reliability in the information that is reported to the Department of Labor. In the South Central Region, Scott Davis, Quality Assurance and EEO Compliance Officer, is responsible for

reviewing the DEVs quarterly. For the most recent DEV reviewed Program Year 22 Quarter 3 failed elements included WIOA services dates not matching training end date, RESEA enrollments listed that were not RESEA enrolled, date of dislocation not matching documentation, occupational codes not matching training program for training activities, and credential date not matching service end date.

Equal Opportunity Reports

There are several reports that are completed annually regarding compliance with Equal Opportunity guidelines. The local Equal Opportunity Officer, Scott Davis is responsible for performing and submitting the reports. Below is a summary of each report completed.

Program Data Analysis Report.

The Program Data Analysis report is a requirement of DHEWD EO Unit. The data collected for the population of the region is compared to participants served by WIOA programs. It targets areas of adverse impact with the intention of performing outreach to serve those in the demographic with least representation. It is required to be displayed on the SCWIB website.

In 2021 the report covered data from program year 2019 because data collected takes time to be processed. It was determined that the adverse impact was most prevalent for citizens that are 55 and older. The sub-recipients of the region were made aware of this information and responded back. They determined to find more opportunities for outreach going forward. The Senior Community Service Employment Program was involved with the West Plains Job Center and several of their participants worked at that center. In May, staff attended training focused on serving populations that are 40 plus in age to avoid age discrimination.

Staffing Data Analysis

The Staffing Data Analysis is a report that is a requirement of DHEWD EO Unit. The data collected for this is based on the demographics of staff at the SCWIB and the sub-recipients. This report is displayed on the SCWIB website.

The demographic that lacks representation for the staff is male. Each sub-recipient in the region, South Central Missouri Community Action Agency and Ozark Action Inc. are involved with the Head Start program. This program is for educating pre-school children which is a female dominated occupation. No further investigation is needed to determine any issues. The agencies advertise their jobs publicly and recruit those that meet the requirements for employment.

Job Centers and Staff

The South Central Region has two job centers, one in West Plains and one in Poplar Bluff. At this time both centers are equipped with ADA approved assistive technology and accessible desks. Babel notices and EO rights and responsibility displays are posted in high

traffic areas. Program applications are available in 3 different languages which were found to be the most prevalent after English in the region.

Staff training is conducted regularly by the EO Officer and shared with both WIOA and DHEWD staff as well. This year there were several provided online, some in person, and information about EO court cases were shared as well. Topics covered by training included, Age Discrimination, WIOA Section 188, ADHD, Reasonable Accommodation, Accessible Recruiting, Conduct Standards, The Pregnant Workers Fairness Act, and Working from Home.

Eligible Training Provider Monitoring

Training providers that deliver education and job services to WIOA participants must adhere to WIOA 188 guidelines. Each year DHEWD EO Unit chooses a list of schools and the local EO Officer is required to perform that review. For program year 22 the list for South Central Region included Missouri State University-West Plains, Ozark Driving Institute, and Texas County Technical College. Scott Davis performed the onsite monitoring and provided updated EO Posters listing new local EO Officer. No issues were identified during onsite monitoring.

Conclusion

This report condenses information that spans 3 years of data and is the result of monitoring for potential issues in eligibility, discrimination, and fiscal compliance. Each component was reviewed and any findings were reported to the South Central Workforce Investment Board quarterly or annually depending on the item. At this time, there are no issues that would present the threat of non-compliance, disallowed cost, or obvious discrimination. EDSI has started their second year in the Region. Participant records will be monitored at 100% until further notice. Policies and procedures will be updated as necessary to accommodate good practices and issues. Outreach in all counties will be a focus to increase participation and to spend funds as intended. Questions and comments will be welcome at the South Central Workforce Investment Board meeting in July 2023 and this will be posted on the website.

SOUTH CENTRAL JSSI SUMMARY
06/30/2023

Program Year '22 - '23 211

Which Missouri Job Center are you providing feedback for? PY22

- West Plains 71.09%
- Poplar Bluff 28.91%

Did your MO JC visit satisfy or, resolve your need(s) or issue(s)?

- Yes all good 88.15%
- Yes w/follow-up 9.95%
- No still with need 1.9%

Was your MO JC visit a first-time or repeat visit?

- First time 73.46%
- Repeat 26.54%

How did you initially learn about this Missouri Job Center?

- UI Referral 60.26%
- Family/Friend 12.58%
- Facebook 7.28%
- LinkedIn .66%
- Newspaper .66%
- Training Program 4.64%
- Other 17.22%

What is your gender?

- Male 42.71%
- Female 54.69%
- Did not disclose 2.6%

What is your age range?

- 18-24 5.64%
- 25-34 15.38%
- 35-44 19.49%
- 45-54 24.1%
- 55-64 23.59%
- 65+ 10.26%
- Did not disclose 1.54%

Easy to access parking, the JC and to move around in the building?

- Yes 32.82%
- No 3.59%
- Phone/Email contact 63.59%

Why did you visit or speak w/the MO JC today?

- Assessment 18.46%
- Job Search/resume 39.49%
- UI/RESEAS 25.64%
- Hiring Event 1.03%
- RR Equipment .51%
- Staff Visit 2.05%
- Training Program 5.13%
- File UI/UI? 21.54%
- Veteran services 1.54%
- Voc Rehab 1.03%
- Workshop .51%
- Other 7.18%

Did you receive the service(s) you needed?

- Yes 99.49%
- No .51%

Were your services easily provided during your visit?

- Yes 98.97%
- No 1.03%

Did you discuss/receive add'l programs or services information?

- Yes 79.49%
- No 20.51%

What is your overall satisfaction level for this visit?

- Very Satisfied 82.56%
- Satisfied 15.90%

- Neutral

1.54%

Is there a service you are in need of which you wish could be available through the Missouri Job Center? If so, please name or describe the service.

- Older workers need to be better portrayed to the work force and work from home opportunities need to be explored
- bachelors degree
- i need a job
- Everything was answered and taken care of
- Truck driving school
- Easier access to getting login credentials
- housing assistance
- Not that I can think of.
- Have more information about some carrier
- The Lady I was in contact with was extremely helpful and very willing to help me in my job search!
- I would like to get into classes for real estate
- No, I was embarrassed to be there. I have never asked for unemployment. Ms. Bassham was very calming and reassuring. Nobody made me feel embarrassed.
- not that i am aware of yet.
- School
- Help finding job



South Central WORKFORCE Investment Board

416 Washington Avenue, West Plains, Missouri 65775 ❖ Phone 417-257-2630 ❖ Fax 417-257-2633 ❖ MO Relay 711

Issuance No: 01-2023

Issuance Date: July 25, 2023

Subject: Selective Service Failure to Register Policy

All programs and services established or receiving assistance under Title I of WIOA must comply with the Selective Service registration requirements.

Selective Service Requirements

Men born on or after January 1, 1960, are required to register for Selective Service within thirty (30) days of their 18th birthday (i.e. 30 days before or 30 days after their birthday.) The Selective Services website at www.sss.gov provides more information about registration requirements. The Selective Service system also provides a reference chart showing who must register located at <http://www.sss.gov/PDFs/WhoMustRegisterChart.pdf>.

Requirements for Males under 26 Years

Before being enrolled into WIOA, all males who are not registered with Selective Service and have not reached their 26th birthday must register through the Selective Service website at www.sss.gov. If a male is approaching or has reached their 18th birthday while participating in any WIOA services, registration with Selective Services must be completed no later than 30 days after he becomes 18 in order to continue to receive WIOA services. If a male under the age 26 refuses to register, then WIOA services must be suspended until he registers.

Requirements for Males 26 Years and Over

Before enrolling in WIOA Title I funded services, all males ages 26 years and older must provide:

1. Documentation of compliance with Selective Service registration requirements
2. Documentation showing, they were not required to register.
3. If they were required but did not register, documentation establishing their failure to register was not knowing and willful.

The South Central Workforce Investment Board policy for participants who have failed to register for Selective Service is as follows:

1. Staff will request a Status Information letter from Selective Service if the individual believes they were not required to register or did register but cannot provide any kind of documentation.
 - Forms can be found at <http://www.sss.gov/PDFs/infoform.pdf> and instructions for the form can be accessed at <http://www.sss.gov/PDFs/instructions.pdf>.
 - Individuals will need to describe in detail the circumstances that prevented them from registering and provide documentation of those circumstances.

Documentation should be specific regarding the dates of circumstances.

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2. If the Status Information Letter indicates the individual was not required to register for Selective Service, then the individual is eligible to be enrolled in WIOA Title I services.
3. If the Status Information Letter indicates that the individual was required to but did not register, individual is presumed to be disqualified from participation in WIOA until it can be determined the failure to register was not knowing and willful.
4. If the individual was required to register but failed to register, the individual may only receive services if the individual can establish that failure to register was not willful.
5. The individual must provide a written explanation and supporting documentation of his circumstances at the time of required registration and the reasons for failure to register. The individual should be encouraged to offer as much evidence with as much detail as possible.
 - Examples of Documentation that can assist in making determination:
 - DD 214 form
 - Honorable Discharge Certificate
 - Third Party Affidavits – from teachers, parents, employers, etc. concerning reason for not registering.
6. Once Individual has provided written explanation and supporting documentation, staff should submit to Executive Director of the SCWIB.
7. The Executive Director will provide a determination using the written explanation and supporting documentation along with considering the following:
 - Was the failure knowing?
 - Was the individual aware of the requirement to register?
 - Were they misinformed about the applicability of the requirement to them?
 - On which date did the individual first learn they were required to register?
 - Where did the individual live when they were between the ages of 18 and 26?
 - Does the Status Information Letter indicate the Selective Service sent letters to the individual at the address and did not receive a response?
 - Was the failure willful?
 - Was the failure to register done deliberately and intentionally?
 - Did the individual have the mental capacity to choose whether to register and decide not to register?
 - What actions, if any did the individual take when they learned of the requirement?
8. The Executive Director will provide a determination within five (5) business days.

If it is determined that it was not a knowing and willful failure, the individual is otherwise eligible, services may be provided.

If it is determined that it was knowing and willful failure, the individual will be denied services. Individuals denied services must be advised of WIOA Grievance Procedure. Documentation of Selective Services determinations will be kept by the SCWIB. This includes the determination and related documentation.



Issuance No: 04-2020
Original Date: June 16, 2020
Revision Date: July 25, 2023
Subject: Individual Training Accounts (ITA)

1. Purpose: Individual Training Accounts (ITAs) will be the funding mechanism for classroom and occupational skills training services. Considering reasonableness of cost for a selected program of training, the Title I Operators will issue a training voucher up to a prescribed amount, but not to exceed the maximum allowance per person, per year. Such voucher may be used only for tuition and related education costs (books, fees, etc.) for the approved program of training. The voucher amount will be reduced proportionate to other financial resources available to the customer.
2. Substance: ITA guidelines are as follows:
 - \$10,000 maximum per participant, per program year;
 - Must be a WIOA Adult, Dislocated Worker, or WIOA Out-of-School Youth with a training level enrollment;
 - ITA's will only be written for participant's whose permanent residence is in the South-Central region;
 - WIOA approved training providers & programs can be found on the Eligible Training Provider System (ETPS). A printout from the ETPS system showing the approved program is required in the participant's file;
 - Training time limitation –maximum two (2) years. The two (2) year time period is designed to enable a participant to acquire an associate degree or finish a bachelor's degree;
 - Participants will only receive one (1) ITA funded training service at a time.
 - Pre-requisites will be approved on a case-by-case basis by the WIOA Lead; pre-requisites are included in the two (2) year time limitation;
 - Participants must provide required course list to the WIOA staff. The WIOA staff member will use this list and class schedule to be sure WIOA is paying for required courses. A class schedule must be provided to the WIOA staff;
 - WIOA will not pay for repeated courses;
 - Participants must be unable to obtain other grant assistance or require assistance beyond the assistance made available, including Federal Pell Grants; WIOA is funding of last resort;

- If receiving a Federal Pell Grant, the participant must apply 100% of PELL grant to their training costs before WIOA funding is utilized.
- Participants that already have an in-demand degree may not receive an ITA;
- Participants must have the skills and qualifications necessary to successfully participate in the selected program of training. Staff will determine this through participant interviews and discussions. Additionally, staff can use standardized testing to justify the training such as, but not limited to:
 - National Career Readiness Certificate (NCRC) scores must meet or exceed Missouri Economic Research & Information Center (MERIC) recommended scores for chosen training field. If a participant is unable to achieve the required scores, a waiver request must be made to WDB staff for training approval; or
 - TABE or CASAS scores must meet “High Adult Secondary Education” levels and must be administered within 12 months of training activity start date; or
 - Recent college placement test accepted by the approved training provider.
- Training must be in an occupation that leads to economic self-sufficiency or wages comparable to or higher than the wages from previous employment and directly linked to the employment opportunities in the local area (or an area the participant is willing to relocate to), source documentation required, with a rating of “B” or better;
- ITA funded amount is contingent on availability of funds and unmet financial need of the participant;
- Participant must submit passing grades from the previous semester before staff processes next semester’s ITA payment voucher;
- If a participant or a program is not PELL eligible staff must document this in the statewide case-management system;
- Participant and WIOA staff must complete an “ITA Participant Contract Form”; and
- The ITA commitment must be documented in the statewide case-management system. The total cost of training should be documented in the statewide case-management system **after** the ITA is paid.
- Exceptions for the above limits can be made by the SCWIB Executive Director, on a case-by-case basis, at the request of the job center staff with the documentation of participant need.

3. Non-ITA Exception

If a participant is interested in training that is not WIOA approved on Missouri’s ETPS, the SCWIB may pay for services utilizing a contract following the guidelines below **and** the SCWIB’s procurement policy. In order to utilize a contract, the requirements of customer choice outlined in 20 CFR 680.340 must be fulfilled **and** one or more of the following must be met:

(1)When the services provided are on-the-job-training (OJT), customized training, incumbent worker training, or transitional jobs.

(2) When the Local WDB determines that there is a training services program of demonstrated effectiveness offered in the area by a community-based organization or another private organization to serve individuals with barriers to employment, such as

- Displaced homemakers;
- Low-income individuals;
- Indians, Alaska Natives, and Native Hawaiians;
- Individuals with disabilities;
- Older individuals, *i.e.*, those aged 55 or over;
- Ex-offenders;
- Homeless individuals;
- Youth who are in or have aged out of the foster care system;
- Individuals who are English language learners, individuals who have low levels of literacy, and individuals facing substantial cultural barriers;
- Eligible migrant and seasonal farmworkers, defined in WIOA sec. 167(i);
- Individuals within 2 years of exhausting lifetime eligibility under TANF (part A of title IV of the Social Security Act);
- Single parents (including single pregnant women);
- Long-term unemployed individuals; or
- Other groups determined by the Governor to have barriers to employment.

(3) When the Local WDB determines that it would be most appropriate to contract with an institution of higher education or other provider of training services to facilitate the training of multiple individuals in in-demand industry sectors or occupations, provided that the contract does not limit consumer choice.

Selection Process for Non-ITA Funded Training Providers

- The non-ITA training provider must be located in the South-Central Region.
 - Staff will research the training provider and/or program to determine prior program success. Research should include:
 - Financial stability of the organization;
 - Demonstrated performance in the delivery of services to individuals with barriers to employment through such means as program completion rate; attainment of the skills, certificates, or degrees the program is designed to provide; placement after training in unsubsidized employment; and retention in employment; and
 - How the specific program relates to the local workforce investment needs.
 - Staff will inform the One-Stop Operator of the participant's desire to attend a non-ITA training and discuss the provider's/program's success rate.
 - The One-Stop Operator and the SCWIB Director will collaborate to make the final determination based on the requirements outlined in this policy, consumer choice requirements, and the local procurement policy.
4. Please direct comments or questions regarding this policy to Scott Davis, Quality Assurance/EEO Compliance Officer at 417-257-2630 or email sdavis@scwib.org.
5. Reference: Workforce Innovation and Opportunity Act of 2015, Department of Labor Proposed Rules, TEGL 21-16 and related state issuances.



South Central
WORKFORCE
Investment Board

416 Washington Avenue, West Plains, Missouri 65775 ❖ Phone 417-257-2630 ❖ Fax 417-257-2633 ❖ MO Relay 711

Confidentiality Policy and Procedures 03-05

Original Approval: 07-01-2005

Revised: 07-11-2023

Current Policy Effective Date: 10-25-2011

Reviewed: 07-11-2023

Subject: Confidentiality

1. Purpose: Employees and Service providers of the South Central Workforce Investment Board will use various forms of confidential information in day-to-day operations.
2. Eligibility: All employees and service providers
3. Substance:
 - All employees and service providers of the South Central Workforce Investment Board will abide by the Office of Workforce Development Issuance regarding confidentiality, Workforce Development System Confidentiality and Information Security Plan, Breach of Toolbox Data Confidentiality.
 - The Office of Workforce Development's Confidential and Information Security Plan identifies sources of confidential information and establishes procedures for safe handling of this information so it is not accessed by unauthorized users. Maintaining confidential records is important for obvious reasons to the individual, including the prevention of identity theft.
4. Contact: Please direct comments or questions regarding this policy to Jody James, Executive Director at 417-257-2630 or email jjames@scwib.org.
5. Attachments: None

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South Central Investment Board
Grants
Summary by Grant for periods July 1, 2022 to June 30, 2023

This should be no
more than 60%
of \$\$ Spent

| Program Name | Fiscal Year | Total Grant Award | Year to Date Expenses | Fund Remaining | % Remaining of Fund | Admin Available | Program Available | Operational % of Budget Spent | Program % of Budget Spent | |
|------------------------------------|---------------------|------------------------|-----------------------|----------------------|---------------------|-----------------|-------------------|-------------------------------|---------------------------|--|
| Adult FY22 | 10/1/21 - 6/30/23 | \$ 343,755.00 | \$ 343,755.00 | \$ - | 0.00% | \$ - | \$ - | 61.79% | 38.21% | This is over the 60% allowed by State |
| Adult PY22 | 7/1/22-6/30/2024 | \$ 68,574.00 | \$ 7,157.32 | \$ 61,416.68 | 89.56% | \$ 6,857.00 | \$ 54,559.68 | 0.00% | 10.44% | Adult PY22/FY23 must be expended by 6/30/2024 |
| Adult FY23 | 10/1/23-6/30/24 | \$ 306,448.00 | \$ - | \$ 306,448.00 | 100.00% | | | | | |
| Adult PY23 | 7/1/23-6/30-25 | \$ 72,734.00 | | \$ 72,734.00 | 100.00% | | | | | |
| Adult FY24 | 10/1/23-6/30/25 | \$ 297,087.00 | | \$ 297,087.00 | 100.00% | | | | | |
| Total Adult | | \$ 744,843.00 | | | | | | | | |
| Dislocated Worker FY22 | 10/1/2021-6/30/2023 | \$ 182,291.55 | \$ 182,291.55 | \$ - | 0.00% | \$ - | \$ - | 86.80% | 13.20% | DW Admin is over the 60% allowed by State. |
| DW Transfer to Adult FY22 | | \$ 125,856.45 | \$ 125,856.45 | \$ - | 0.00% | | | 54.15% | 45.85% | |
| Dislocated Worker PY22 | 7/1/2022-6/30/2024 | \$ 68,887.00 | \$ - | \$ 68,887.00 | 100.00% | | | | | Dislocated Worker PY22/FY23 must be expended by 6/30/2024 |
| Dislocated Worker FY23 | 10/1/2022-6/30/2024 | \$ 273,634.00 | \$ - | \$ 273,634.00 | 100.00% | | | | | |
| Dislocated Worker PY23 | 7/1/2023-6/30/2025 | \$ 66,536.00 | | \$ 66,536.00 | 100.00% | | | | | |
| Dislocated Worker FY2 | 10/1/2023-6/30/2025 | \$ 241,993.00 | | \$ 241,993.00 | 100.00% | | | | | |
| Total Dislocated Worker | | \$ 651,050.00 | | | | | | | | |
| Youth PY21 | 4/1/2021-6/30/2023 | \$ 393,157.00 | \$ 274,516.22 | \$ 118,640.78 | 30.18% | \$ - | \$ 118,640.78 | 67.64% | 32.36% | Work Experience Ended the two year grant at 13.31% This missed the State requirement of 20% by June 30, 2023. Youth In School = 51% / Youth Out of School = 49% missing the requirement of 50/50 Operational Expenditure ended at 67.64% missing the requirement o 60%. Youth PY21 Funding will return \$118,640.78 back to the State, as it was not fully expended in the two year period |
| Youth PY22 | 4/1/2022-6/30/2024 | \$ 353,841.00 | \$ 6,182.79 | \$ 347,658.21 | 98.25% | \$ 29,197.22 | \$ 318,461.00 | | | Youth PY22 Must be fully expended by June 30, 2024. Meet a State requirement of 50% in School/50% out of School, and a 20% Work Experience requirement |
| Youth PY223 | 4/1/2023-6/30/2025 | \$ 349,434.00 | | \$ 349,434.00 | | | | | | |
| Total Youth | | \$ 703,275.00 | \$ 280,699.01 | \$ 466,298.99 | | | | | | |
| Total of All WIOA PY22/FY23 | | \$ 2,099,168.00 | \$ 280,699.01 | \$ 466,298.99 | | | | | | |
| Covid NDWG | 4/1/2020-6/30/2023 | \$ 111,318.00 | \$ 95,461.61 | \$ 15,856.39 | 14.24% | | | | | |
| EO-Youth 15% | 7/1/2022-6/30/2023 | \$ 25,000.00 | \$ 17,591.68 | \$ 7,408.32 | 29.63% | | | | | |
| Wagoner Peyser Services | 12/31/2023 | \$ 75,000.00 | \$ 33,933.42 | \$ 41,066.58 | 54.76% | | | | | |
| RESEA | 4/30/23 | \$ 11,500.00 | \$ - | \$ 11,500.00 | 100.00% | | | | | |
| Incentive | 12/31/2023 | \$ 75,000.00 | \$ - | \$ 75,000.00 | 100% | | | | | |

Budget to Board

South Central PY23/FY24 Admin Board Expenses

| | | |
|--|---------------|-----------------|
| FY23 WIOA Income | | \$ 1,071,373.00 |
| FY24 WIOA Income | | \$ 1,027,784.00 |
| Total Income Available for FY24 | | \$ 2,099,157.00 |
| | | |
| FY23 WIOA Admin Budget | \$ 107,133.40 | |
| FY24 WIOA Admin Budget | \$ 102,774.50 | |
| Total Available Admin Budget | \$ 209,907.90 | |
| | | |
| Admin Salaries/Fringe/Travel | \$ 90,076.28 | |
| Rent | \$ 5,161.08 | |
| Office Expenses | \$ 1,360.00 | |
| Board Expenses/Retreat | \$ 4,500.00 | |
| Computer Expense | \$ 6,976.00 | |
| CPA Audit | \$ 7,500.00 | |
| Insurances | \$ 5,250.00 | |
| Total Admin Budget | \$ 120,823.36 | |
| | | |
| Admin Budget Carryover | | \$ 89,084.54 |
| | | |
| FY23 WIB Program 20% | | \$ 192,847.92 |
| FY24 WIB Program 20% | | \$ 185,001.90 |
| Total Program Income | | \$ 377,849.82 |
| | | |
| Job Center Cost Share | \$ 31,380.00 | |
| Program cost of Operations | \$ 39,351.08 | |
| Program Salaries/Fringe/Travel | \$ 124,049.42 | |
| Total WIB Program | \$ 194,780.50 | |
| | | |
| Program Budget over Income - Carryover money | | \$ 183,069.32 |
| | | |
| FY23 Sub Receptient 80% | | \$ 771,391.68 |
| FY24 Sub Receptient 80% | | \$ 740,007.60 |
| | | \$ 1,511,399.28 |

SCWIB Executive Director Report for Tuesday, July 11, 2023

- Current Staff at the WIB Office

- Missouri Job Centers
 1. Both Job Centers – Midwest Pano is updating Google Search Engine, adding professional photographs including a virtual tour.
Poplar Bluff – Working on signage that can be seen from the street/road.
 2. Facebook redesign for Poplar Bluff and West Plains. Closing/Deleting old accounts.

- SCWIB Board Recertification – Submitted to the state on June 29, 2023. Do not expect to be approved until we can recruit more private business members.
 - Board of Officers - Recommend Mike Ennis serve as Vice Chair. Recommend Dennis Lancaster serve as Treasurer.
 - Required Partners – Recommend Trent Courtney, SCOCOG (replaces Cody Dalton) to represent Economic Development. Review approval for Jennifer Taylor – Wagner/Peyser.
 - Private Business Representation – Review approval for Ingrid McCallister, Jasper Engines. Chad Cisco, Paintmasters (Oregon County) & Omar Gala, Carboncycles (Wright County) to be presented for approval. Still need four individuals on the board to represent private sector.

- PY23/FY24 Annual Agreement – 60/40 Split – EDSI contract has been extended for the new program year.

- Sub-Recipient EDSI -
 1. Corrective Action with the state.
 2. Continue to struggle to meet enrollments/expenditures/benchmarks.
 3. Staffing challenges at the West Plains Job Center.
 4. Struggles with timely/accurate responses. Not familiar with towns/cities in each county.

- OWD Grant Programs
 1. COVID – Quest DWG (Dislocated Worker Grant) Applications are due Weds, July 12, 2023.
 2. Show-Me Hero – July 2022 we said we would revisit this item in the future. Money was returned in the past due to not being used. Would like to request dollars again.

- Department of Social Services (DSS) Grant Programs (TANF)
 1. Jobs League – We have requested \$25,000 for this program year.
 2. SkillUp – We have requested \$15,000 for this program year.

- Other Grants – Non-WIOA
 - EDA grant – WebEx with Ozark Region’s Executive Director, Amy Schmeekle and Southeast Executive Director, Gretchen Morse, on Friday, June 16, 2023.
 - Healthy Blue – Unrestricted funds through Social Drivers of Health (SDOH) \$50,000

- Discuss Consent Agenda requested in July 2022 for Quarterly Board Meetings.
- Using a policy specialist to help with required policy updates.
- July and August Deadlines
 1. Corrective Action Plan Due in July
 2. Work on updating local policies (Board and Employee)
 3. Redesign/maintain WIB website
- Next Dates for Committees, Executive Committee, CLEOs and Full WIB Board –
 - Inclusion – Tuesday, October 3rd 9:00 a.m. WebEx
 - One Stop – Tuesday, October 3rd 1:00 p.m. WebEx
 - Youth – Tuesday, October 3rd 10:00 a.m. WebEx
 - Executive Committee – Tuesday, October 10th 1:00 p.m. WebEx
 - CLEOs – Tuesday, October 24th 11:00 a.m. ?? Where
 - WIB Meeting - Tuesday, October 24th 1:00 p.m. ?? Where